



**Press release from the Administrative Enforcement Agency
(AEA), Ministry of Justice**

Released on August 22, 2022

Releasing authority: Administrative Enforcement Agency
(AEA), Ministry of Justice (MOJ)

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No.: 111-17

Re-evolution for multiple payment methods! Payment service with “virtual payment account” is officially launched!

~Administrative enforcements of the cases of small fines are allowed to pay at convenience stores~

Starting from August 22, 2022, for administrative enforcement cases where the referring authority does not provide payment collection services, and the amount payable is less than NTD 200,000 (i.e., cases of small amount of fine), the notices issued by AEA branches will provide "virtual account" payment services to increase the convenience for the public to pay the fine for administrative enforcement cases, and continue to promote the services of multiple payment methods. Obligor may make payments directly at the four major chains of convenience stores with a payment notice, or through ATMs, online banks, and apps of online banks nationwide to remit payments to the case's dedicated virtual account.

AEA states that, in the past, when the obligor fails to pay taxes, fines or fees, the obligor has to go to the branch or the referring authority to make payment on site after the referring authority has referred the case of the obligor to AEA branch. The time and cost of making the payment through the said procedure may affect the willingness of the obligor to pay. Therefore, since June 2008, AEA has been gradually promoting the convenience stores collection services for most of the cases referred by referring agencies, such as national tax, local tax, labor and health insurance fees, traffic fines, and environmental protection fines, etc. Later on, AEA has also added temporary counter at branches for credit card and mobile

payment services to provide more convenient payment methods to increase the willingness of the obligors to pay voluntarily and improve the efficiency of administrative enforcement.

Although most of the cases of small amount of fine can be paid directly at the convenience store with payment notices, there are still a few cases, such as the tickets issued by the police departments or the health bureaus of the county and city governments, which are difficult to plan for the implementation of the convenience store collection service due to the small number of cases referred by the referring authorities. In order to continue to build a friendly and diversified payment environment, AEA has been promoting the provision of "virtual account" payment service in some branches since June 1, 2021, and has extended the service to all 13 branches since August 22, 2022. From now on, in addition to making payments at the four major chains of convenience stores (for amounts less than NTD 30,000) with a payment notice printed with a specific virtual account number, obligors can also make payments directly through ATMs nationwide, or even make quick payments anytime, anywhere through online banks or apps of online banks (for amounts less than NTD 200,000) without having to leave home, saving time and enjoying convenience.

AEA also reminds the public that if they are in doubt about the cause or amount of the payment owed when they receive a notice from an AEA branch, they can contact the referring authority with the contact information printed on the "Referring Authority" column on the front of the payment notice; if the public want to know more about the payment method and its handling fee, or if the public wants to apply for payment by installments, they can call the branch at the telephone number printed in the column of "the Place to Report" for further consultation. In order to prevent your property from being enforced, do not ignore the notice and protect your own interests.